

Hotel Surya Shimla - Guest Policy & Hotel Rules

Effective Date: July 2026

Hotel Surya Shimla is committed to providing a safe, comfortable, and enjoyable stay for every guest. By staying at our hotel, guests agree to follow the policies below.

1. Check-in & Check-out

- Check-in: From 1:00 PM
- Check-out: Before 11:00 AM
- Early check-in and late check-out are subject to availability and may incur additional charges.

2. Valid Identification

All guests must present a valid government-issued photo ID at check-in. International guests must provide a valid passport and visa where applicable.

3. Occupancy

Only registered guests are permitted to stay in the room. Additional guests may incur extra charges.

4. Visitor Policy

Visitors may meet guests only in designated areas unless permitted by hotel management.

5. Smoking & Alcohol

Smoking is allowed only in designated smoking areas. Guests must comply with all applicable laws regarding alcohol consumption.

6. Noise Policy

Please maintain a peaceful environment, especially between 10:00 PM and 7:00 AM. Excessive noise may result in action by hotel management.

7. Damage to Property

Guests are responsible for any damage caused to hotel property and may be charged for repair or replacement costs.

8. Safety & Security

Guests are requested to secure their valuables. Hotel Surya Shimla is not responsible for loss or theft of personal belongings.

9. Pets

Pets are permitted only with prior approval from hotel management, if applicable.

10. Prohibited Activities

Illegal activities, dangerous substances, weapons, or behavior that disturbs other guests are strictly prohibited and may result in immediate termination of the stay without refund.

Contact Us

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