

Hotel Surya Shimla - Terms & Conditions

Effective Date: July 2026

Welcome to Hotel Surya Shimla. By accessing our website or making a reservation, you agree to the following Terms & Conditions.

1. Reservations

- All bookings are subject to room availability.
- Guests must provide accurate personal and contact information while booking.
- Hotel Surya Shimla reserves the right to refuse or cancel bookings that contain incorrect or misleading information.

2. Check-in & Check-out

- Check-in Time: 1:00 PM onwards.
- Check-out Time: 11:00 AM.
- Early check-in and late check-out are subject to availability and may incur additional charges.

3. Identification

A valid government-issued photo ID is mandatory for all guests at check-in.

4. Payment

- Advance payment may be required to confirm reservations.
- Remaining balance, taxes, and additional charges must be paid before or during check-out.

5. Cancellation & Refund

Cancellation and refund requests are governed by our Refund & Cancellation Policy available on our website.

6. Guest Responsibilities

Guests are responsible for maintaining hotel property and complying with hotel rules. Damage to hotel property may result in additional charges.

7. Smoking & Pets

Smoking is permitted only in designated areas. Pets are allowed only with prior approval, if applicable.

8. Limitation of Liability

Hotel Surya Shimla is not responsible for loss, theft, or damage to personal belongings. Guests are advised to keep valuables secure.

9. Contact Information

Hotel Surya Shimla

Sales & Reservation: +91 7807948200

Landline: 01772801979 / 2658192

Other Numbers: +91 9971964808, 8091575231, 9816025819

Email: reservations@hotelsuryashimla.com

Address: Circular Road, Near Victory Tunnel, Shimla, Himachal Pradesh - 171003

Website: <https://hotelsuryashimla.com>